

PRECAUTIONARY DRINKING WATER WARNING

Cross Anchor Utility District Water System Customers

BOIL YOUR WATER BEFORE USING



The Cross Anchor Utility District Water System has experienced loss of water because Greeneville Water Commission lost their raw water intake due to the river flooding, which has resulted in a significant loss of pressure in the drinking water system. As a precautionary measure we are asking customers to boil water before using for consumption. We apologize for any inconvenience and thank you for your patience while we work to resolve this problem.

What does this mean? What should I do?

- ✓ **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for three (3) minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- ✓ Water main breaks resulting in a loss of system pressure can introduce disease-causing organisms into the water system. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.
- ✓ People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice from their health care providers about drinking water.

What is being done?

The Cross Anchor Utility District Water System is actively seeking and repairing line breaks. Once system pressure is restored, bacteriological tests will be conducted throughout the system. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within a timely manner from which we get our system fully pressurized.

For more information, please contact Cross Anchor at 423-639-5125. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by The Cross Anchor Utility District Water System
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