

Payment Arrangements

a) It is the policy of the utility district to allow customers to make payment arrangements on the following by appearing in person and signing a payment arrangement form prior to discontinuance of service:

1) Monthly bills greater than thirty (30) dollars. Monthly bills may not extend past the due date of the following bill.

2) Bills transferred from prior uncollected accounts may have payment arrangements as follows:

- a. \$0.00-\$49.99 one (1) month
- b. \$50.00-\$199.99 three (3) months
- c. \$200.00 + six (6) months

The customers' monthly bills are not considered part of these payment arrangements and are due and payable as any other monthly bill.

3) Leak adjustments may have payment arrangements as follows:

- a. \$0.00-\$49.99 one (1) month
- b. \$50.00-\$199.99 three (3) months
- c. \$200.00-749.99 six (6) months
- d. \$750.00 + twelve (12) months

The customers' monthly bills are not considered part of these payment arrangements and are due and payable as any other monthly bill.

b) It is also the policy of the utility district to allow customers to make online payment arrangement requests on monthly bills in accordance with section "a," subsection "1" using a PIN assigned by the utility district. A district employee will reply to the customer through email stating either acceptance or denial of the payment arrangement request. Failure to provide an active email address constitutes automatic denial of the online payment arrangement request.

If the customer does not fulfill the terms made in the payment arrangement, the customer is subject to service discontinuance without further notice.

Adoption Date: 7/14/14

Effective Date: 7/14/14

D Lz CMB